

CHARLOTTE OFFICE
FEDERAL RESERVE BANK OF RICHMOND
POST OFFICE BOX 30248
CHARLOTTE, NORTH CAROLINA 28230

Mr. Russell Gage
President
The Russell Gage Corporation
1321 Duke Street, Suite 300
Alexandria, VA 22314

Dear Russell,

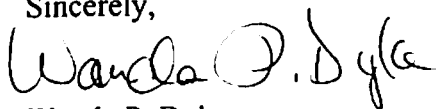
I would like to take this opportunity to express my appreciation for you and your company's work on our security enhancement project. The perimeter security, which included fixed bollards along two city blocks and retractable barriers/bollards for several vehicular entry points, was an integral part of the security design. The challenges Gage met were many -- meet our minimum ram protection standards, meet our maximum clearance specifications, and work around the numerous obstacles that present themselves along and under a busy city street, while simultaneously keeping in mind the overall finished appearance. Gage Corporation proved to be up to all of these challenges and exceeded my expectations to achieve a successful completion without causing any disruptions.

I appreciated you and your project teams approach to the planning and team effort, regardless of the contractual relationship, to seek out solutions to the specific challenges that were presented and to remain flexible to changing conditions, all while striving to provide the highest level of quality and maintain or improve budgetary and time constraints.

My experience with you and your team was extremely professional and enjoyable. I found your management to always be organized and detailed. The field crews always maintained a clean and safe jobsite.

I also appreciate your prompt attention to our first call for service, which was caused by a misstep on our part. It was reassuring to know we can still receive stellar service even when the main job is over. It's been a pleasure to work with you and please feel free to offer my name for any future references.

Sincerely,



Wanda P. Dyke
Project Manager, Facilities Management